

Clinical Social Network (CSN)

MOBILE APP PRIVACY POLICY

Last updated [December 29, 2021]

We're excited that you've chosen to develop on the Clinical Social Network platform. Our mission is to connect you, your family, and health providers with your healthcare information. To achieve that mission, our Developer Program enables you to create an innovative profile that makes the CSN platform's best use while honoring members' choice and control over their data. When you develop on the CSN platform, you agree to be bound by the following terms, so please take a few minutes to review the CSN Privacy Policy and API Terms of Use below.

Clinical Social Network (CSN) respects the privacy of our users. This Privacy Policy explains how we collect, use, disclose and safeguard your information when visiting our mobile communication application. Please read this Privacy Policy carefully. IF YOU DISAGREE WITH THIS PRIVACY POLICY'S TERMS, PLEASE DO NOT ACCESS THE APPLICATION.

We reserve the right to amend this Privacy Policy at any time and for any reason. We will alert you about any changes by updating the "Last Updated" date of this Privacy Policy. You are encouraged to review this Privacy Policy to stay informed of updates periodically. You will be considered to have been made aware of, will be subject to, and will be deemed to have accepted the changes in any revised Privacy Policy by your continued use of the Application after the date such revised Privacy Policy is posted.

This Privacy Policy does not apply to the third-party online/mobile store from which you install the Application, including any in-game virtual items, which may also collect and use data about you. We are not responsible for any of the data collected by any such third party.

COLLECTION OF YOUR INFORMATION

We may collect information about you in a variety of ways. The information we may collect via the Application depends on the content and materials you use and includes:

Personal Data

Demographic and other personally identifiable information (such as your name and email address) that you voluntarily give to us when choosing to participate in various activities related to the Application, such as chat, posting messages in comment sections or our forums, liking posts, sending feedback, and responding to surveys. If you choose to share data about yourself via your profile, online chat, or other interactive areas of the Application, please note that all data you disclose in these areas is public. Your data will be accessible to anyone who you authorize to access the Application.

Derivative Data

The information our servers automatically collect when you access the Application, such as your native actions integral to the Application, including liking, re-blogging, or replying to a post, and other interactions with the Application and other users via server log files.

Financial Data

Personal Information

All personal details that you provide to our Application are safe, private, and secure. We respect the importance of information security and confidentiality and do not disclose them to outside sources.

We do not share your information with third parties, except for verified and secure e-commerce payment providers. Our e-commerce provider handles your personal information and keeps it safe and secure when placing orders; even we cannot access your credit card information. Your personal information (excluding credit card data) is shared with us only for administration purposes.

You can always choose not to provide your details, though they might be needed to purchase or take advantage of some of CSN specific features.

Information Collection and Use

CSN collects personal information to improve how we operate and offer our products and services, communicate with you about those products and services, and provide practical, timely customer support when needed. We may collect the following information from our users:

- First name, last name, email address, billing address, and phone number
- For processing transactions, we also collect either credit card information or bank information, depending on your form of payment, though we do not store any credit card information once your transaction is complete

We also collect Non-Personal information, a term that refers to data that does not identify you.

Social Network

User information from social networking sites, such as [Apple's Game Center, Facebook, If you connect your account to such social networks, Google+ Instagram, Pinterest, Twitter], including your name, social network username, location, gender, birth date, email address, profile picture, and public data for contacts. This information may also include the contact information of anyone you invite to use and join the Application.

Geo-Location Information

We may request access or permission to and track location-based information from your mobile device, either continuously or while using the Application, to provide location-based services. If you wish to change our access or permissions, you may do so in your device's settings.

Mobile Device Access

We may request access or permission to certain features from your mobile device, including your mobile device's storage. If you wish to change our access or permissions, you may do so in your device's settings.

Mobile Device Data

CSN will collect device information such as your mobile device ID number, model, manufacturer, version of your operating system, phone number, country, location, and any other data.

Push Notifications

We may request to send you push notifications regarding your account or the Application. If you wish to opt-out from receiving these types of communications, you may turn them off in your device's settings.

Third-Party Data

Information from third parties, such as personal information or network friends, if you connect your account to the third party and grant the Application permission to access this information.

Data From Contests, Giveaways, and Surveys

You may provide personal and other information when entering contests or giveaways and or responding to surveys.

USE OF YOUR INFORMATION

Having accurate information about you permits us to provide a smooth, efficient, and customized experience. Specifically, we may use information collected about you via the Application to:

1. Create and manage your account
2. Compile anonymous statistical data and analysis for use internally.
3. Email you regarding your account or order.
4. Enable user-to-user communications.
5. Increase the efficiency and operation of the Application.
6. Request feedback and contact you about your use of the Application.
7. Resolve disputes and troubleshoot problems.
8. Send you a newsletter.
9. Solicit support for the Application.
10. Deliver targeted advertising, coupons, newsletters, and other information regarding promotions and the Application to you.
11. Fulfill and manage purchases, orders, payments, and other transactions related to the Application.
12. Generate a personal profile about you to make future visits to the Application more personalized.
13. Monitor and analyze usage and trends to improve your experience with the Application.
14. Notify you of updates to the Application
15. Offer new products, services, mobile applications, and or recommendations to you.
16. Prevent fraudulent transactions, monitor against theft, and protect against criminal activity.
17. Process payments and refunds.
18. Respond to product and customer service requests.

DISCLOSURE OF YOUR INFORMATION

We may share information we have collected about you in certain situations. Your information may be disclosed as follows:

By Law or to Protect Rights

If we believe the release of information about you is necessary to respond to legal process, to investigate or remedy potential violations of our policies, or to protect the rights, property, and safety of others, we may share your information as permitted or required by any applicable law, rule, or regulation. This includes exchanging information with other entities for fraud protection and credit risk reduction.

Third-Party Service Providers

We may share your information with third parties that perform services for us or on our behalf, including payment processing, data analysis, email delivery, hosting services, customer service, and marketing assistance.

Marketing Communications

With your consent, or with an opportunity for you to withdraw consent, we may share your information with third parties for marketing purposes, as permitted by law.

Interactions with Other Users

If you interact with other users of the Application, those users may see your name, profile photo, and descriptions of your activity, including sending invitations to other users, chatting with other users, liking posts, following blogs.

Online Postings

When you post comments, contributions, or other content to the Applications, your posts may be viewed by all users and may be publicly distributed outside the Application in perpetuity.

Third-Party Advertisers

We may use third-party advertising companies to serve ads when you visit the Application. These companies may use information about your visits to the Application and other websites contained in web cookies to provide advertisements about goods and services of interest to you.

Affiliates

We may share your information with our affiliates, in which case we will require those affiliates to honor this Privacy Policy. Affiliates include our parent company and any subsidiaries, joint venture partners, or other companies that we control or are under common control.

Business Partners

We may share your information with our business partners to offer you certain products, services, or promotions.

Offer Wall

The Application may display a third-party-hosted "offer wall." Such an offer wall allows third-party advertisers to offer virtual currency, gifts, or other items to users in return for acceptance and completion of an advertisement offer. Such an offer wall may appear in the Application and be displayed to you based on certain data, such as your geographic area or demographic information. When you click on an offer wall, you will leave the Application. A unique identifier, such as your user ID, will be shared with the offer wall provider to prevent fraud and properly credit your account.

Social Media Contacts

If you connect to the Application through a social network, your contacts on the social network will see your name, profile photo, and descriptions of your activity. If you wish to opt-out to connect through a social network, you may turn them off in your device's settings.

Other Third Parties

We may share your information with advertisers and investors for the purpose of conducting general business analysis. We may also share your information with such third parties for marketing purposes, as permitted by law.

Sale or Bankruptcy

If we reorganize or sell all or a portion of our assets, undergo a merger, or are acquired by another entity, we may transfer your information to the successor entity. If we go out of business or enter bankruptcy, your information would be an asset transferred or acquired by a third party. You acknowledge that such transfers may occur and that the transferee may decline to honor commitments we made in this Privacy Policy.

We are not responsible for the actions of third parties with whom you share personal or sensitive data, and we have no authority to manage or control third-party solicitations. If you no longer wish to receive correspondence, emails, or other communications from third parties, you are responsible for contacting the third party directly.

TRACKING TECHNOLOGIES

Cookies and Web Beacons

We may use cookies, web beacons, tracking pixels, and other tracking technologies to help customize the Application and improve your experience. When you access the Application, your personal information is not collected using tracking technology. Most browsers are set to accept cookies by default. You can remove or reject cookies but be aware that such action could affect the availability and functionality of the Application. You may not decline web beacons. However, they can be rendered ineffective by declining all cookies or by modifying your web browser's settings to notify you each time a cookie is tendered, permitting you to accept or decline cookies on an individual basis.

Internet-Based Advertising

Additionally, we may use third-party software to serve ads on the Application, implement email marketing campaigns, and manage other interactive marketing initiatives. This third-party software may use cookies or similar tracking technology to help manage and optimize your online experience with us.

Website Analytics

We may also partner with selected third-party vendors, such as [Adobe Analytics](#), [Google Analytics](#), and others, to allow tracking technologies and remarketing services on the Application through the use of first-party cookies and third-party cookies, to, among other things, analyze and track users' use of the Application, determine the popularity of certain content, and better understand online activity. By accessing the Application, you consent to the collection and use of your information by these third-party vendors. You are encouraged to review their privacy policy and contact them directly for responses to your questions. We do not transfer personal data to these third-party vendors. However, if you do not want any information to be collected and used by tracking technologies, you can install and or update your settings for one of the following:

[\[Adobe Privacy Choices Page\]](#)

[\[Google Ads Settings Page\]](#)

You should be aware that getting a new computer, installing a new browser, upgrading an existing browser, or erasing or otherwise altering your browser's cookies files may also clear certain opt-out cookies, plug-ins, or settings.

THIRD-PARTY WEBSITES

The Application may contain links to third-party websites and applications of interest, including advertisements and external services, which are / or are not affiliated with us. Once you have used these links to leave the Application, any information you provide to these third parties is not covered by this Privacy Policy. We cannot guarantee the safety and privacy of your data. Before visiting and providing any information to any third-party websites, you should inform yourself of the privacy policies and practices (if any) of the third-party responsible for that website and should take those steps necessary to, in your discretion, protect the privacy of your information. We are not responsible for any third parties' content or privacy and security practices and policies, including other sites, services, or applications that may be linked to or from the Application.

SECURITY OF YOUR INFORMATION

We use administrative, technical, and physical security measures to help protect your personal information. While we have taken reasonable steps to secure the personal information you provide to us, please be aware that despite our efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other type of misuse. Any information disclosed online is vulnerable to interception and misuse by unauthorized parties. Therefore, we cannot guarantee complete security if you provide personal information.

POLICY FOR CHILDREN

We do not knowingly solicit information from or market to children under eighteen. If you become aware of any data we have collected from children under age 18, please contact us using the contact information provided below.

CONTROLS FOR DO-NOT-TRACK FEATURES

Most web browsers and some mobile operating systems [and our mobile applications] include a Do-Not-Track ("DNT") feature or setting you can activate to signal your privacy preference not to have data about your online browsing activities monitored and collected. No uniform technology standard for recognizing and implementing DNT signals has been finalized. As such, we do not currently respond to DNT browser signals or any other mechanism that automatically communicates your choice not to be tracked online. If a standard for online tracking is adopted that we must follow in the future, we will inform you about that practice in a revised version of this Privacy Policy.

OPTIONS REGARDING YOUR INFORMATION

You may at any time review or change the information in your account or terminate your account by:

- Logging into your account settings and updating your account
- Contacting us using the contact information provided below
- [Other]

Upon your request to terminate your account, we will deactivate or delete your account and information from our active databases. However, some information may be retained in our files to prevent fraud, troubleshoot problems, assist with any investigations, enforce our Terms of Use and comply with legal requirements.

Emails and Communications

If you no longer wish to receive correspondence, emails, or other communications from us, you may opt-out by:

- Noting your preferences at the time, you register your account with the Application
- Log into your account settings and update your preferences.
- Contacting us using the contact information provided below

If you no longer wish to receive correspondence, emails, or other communications from third parties, you are responsible for contacting the third party directly.

CONTACT US

If you have questions or comments about this Privacy Policy, please get in touch with us at:

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